

## Service Offerings

**CSC is listed in the “leaders” quadrant of the latest Gartner Magic Quadrant for North American Enterprise Resource Planning (ERP) Service Providers, 2007. The report positions leading external service providers (ESPs) of ERP consulting and systems integration services based on their ability to execute and their completeness of vision.**

### In Brief

CSC's experience, passion for results, innovative tri-modal staffing approach, and understanding of the “Roadmap to Fusion” help you optimize your Oracle, PeopleSoft, and Siebel investments — delivering increased value to your organization.

## Lean Manufacturing

### Achieving Competitive Advantage and Improving Customer Satisfaction

Businesses must continually improve processes, reduce costs, and cut waste to remain competitive, and many are turning to Lean Manufacturing principles to achieve these goals. Lean Manufacturing offers an enterprise-wide methodology that helps improve reliability and flexibility while reducing lead-times and inventory carrying costs. As new technologies have emerged, more and more businesses have focused on integrating their Lean Manufacturing methodology with their applications so that systems and processes are aligned.

CSC is a leader in helping companies to realize their desire to merge business process and systems in order to achieve a competitive advantage. With over 2,700 seasoned professionals, CSC retains a significant pool of talented functional and technical resources across the globe. These individuals have delivered integrated and effective solutions that have helped companies to streamline their supply chain and implement lean manufacturing principles. It is because of these efforts that Gartner has recognized CSC as a leader among ERP Service Providers.

### Oracle's Supply Chain and Manufacturing Capabilities

Flexible enterprise-scale applications are at the heart of Oracle's Supply Chain and Manufacturing solutions. With its integrated data model, Oracle allows companies to manage their supply chain and manufacturing operations from initial demand all the way to final delivery to the customer and everything in between. This is done by offering a wide array of functionality including:

- Discrete, Flow, and Process Manufacturing
- Advanced Supply Chain Planning
- Order Management
- Transportation and Warehouse Management
- Radio Frequency Identification (RFID)
- Procurement

### CSC's Approach to Lean Manufacturing

Utilizing Oracle's Manufacturing solutions is a significant step towards improving a company's supply chain, while remaining cost effective. However, technology implemented without equally focusing on the people and the process will not achieve the maximum benefits. CSC brings the knowledge and experience to merge the technology with the people and processes to develop highly effective solutions. CSC's approach to Lean Manufacturing includes:

- Reducing waste by providing a single source of data truth
- Eliminating duplication in process, people, and tools
- Merging enterprise processes and organizational silos
- Developing the tools and techniques to capture and analyze the data collected in order to facilitate decision making

## CSC Competencies

- Supply Chain Management
- Customer Relationship Management and Service
- Finance and Accounting
- Human Capital Management
- Business Intelligence
- Technical Architecture and Integration

## CSC Capabilities

- Technical Architecture and Integration
- Business Transformation
- Shared Services Integration
- Enterprise Systems Optimization
- Program Management
- Organizational Change
- Lab-based Upgrades
- Data Architecture
- Fusion Middleware
- Project Environment Hosting
- Production Hosting
- Remote Application Support

## About CSC

*The mission of CSC is to be a global leader in providing technology enabled business solutions and services.*

*With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations.*

*CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements.*

*For more than 45 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.*

*The company trades on the New York Stock Exchange under the symbol "CSC."*

## CSC

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CSC's approach to Lean Manufacturing, utilizing Oracle's software solution, enables companies to achieve their goals of becoming more competitive and increasing customer satisfaction.

## CSC, Oracle, and Lean Manufacturing

CSC has more than 45 years of systems integrations experience, including over 850 successful Oracle implementations across the globe. Many of these implementations required the merging of Lean Manufacturing methodology with the functionality provided in the Oracle applications. This has helped companies to become faster and more agile in the global market place.

CSC's efforts have received praise from our clients and industry analysts. In addition to being an Oracle Certified Advantage Partner, CSC is also a Preferred Partner with Oracle for Lean Manufacturing. When you implement Oracle's solutions with CSC, you leverage the expertise and know-how of consultants who are business and technology experts averaging over 10 years of manufacturing/industry experience and eight years of application experience. CSC's consulting team understands that software is a tool, but that in order to achieve the full benefits, the software must be merged with the methodology and business processes to achieve your company's goals.

Oracle is a leader in the software industry in relation to manufacturing, offering solutions that fit a wide array of industries including automotive, high technology, industrial manufacturing, and medical. Innovative and industry-focused solutions are the trademarks of Oracle's software solutions. Oracle continuously enhances its products to integrate new functionality and align its software with its customers changing needs, helping companies pursue their goal of becoming more efficient and effective.

*For more information, contact your local CSC office, e-mail John Senatore, managing director, CSC's Global Oracle Practice at [jsenatore@csc.com](mailto:jsenatore@csc.com) or visit us at <http://www.csc.com/alliancepartners/oracle.shtml>.*

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