

## CSC's Advanced Claims

### AT A GLANCE

Save Time and Costs Throughout Claims Process

Replace Paper Systems With Efficient Electronic Processing

Share Access to Claims Data in Real Time

Tailor System Quickly Using Scripting

Integrate Claims Handling, Workflow and Document Management

### More Efficient Means More Successful

Studies confirm that the faster a claim is reported, assigned, and adjudicated, the better the outcome. CSC's Advanced Claims™ software, formerly known as ClaimsPro, provides tools to help insurers manage claims more efficiently reduce processing costs and improve resolution. With Advanced Claims, the claims department can perform and document each phase of the claims function electronically — minimizing copying, mailing, sorting, matching, pulling and refiling paper folders. For the insurance industry, where claims processing is one of the most costly business processes for any carrier, saving time truly means saving money.

Advanced Claims can be easily tailored for your organization by customizing tables, allowing you to capture and report data using your own business criteria. Organizational and data field modifications in Advanced Claims are fast and simple to design and execute, helping your organization to stay agile to meet business challenges in the dynamic and competitive insurance market. Software programming changes are minimized through provided tools which speed the system updates.

Automation and collaboration support ensure forward progress. Advanced Claims allows the claims examiner, loss control specialist, or rehabilitation nurse to collaborate through simultaneous access to the claims data in real time. All users share remote access to Advanced Claims, whether in the office, at the site of a catastrophe, or at a settlement conference, to perform their activities. A work management engine keeps things moving and helps prevent lost or backlogged claims.

### Rapid and Easy Access to Information

Advanced Claims gets information quickly to the people who need it. Real-time search capabilities allow users to locate and display a

particular claim or group of claims in seconds. Advanced Claims reporting provides flexibility in choosing data for reporting and setting the reporting format. The software supports scheduled routine reports for statistical and actuarial purposes as well as ad hoc reports, and also provides best practices filters. Your management can monitor and control the claim process for the greatest level of efficiency and effectiveness.

### **Flexible Claims Handling Process With Electronic Files**

- Document adjuster's analysis of coverage application, liability and damages exposure
- Attach and manage multimedia documents
- Generate and store form letters and merge defined, claim-specific information
- Control workflow with manual and automated diary process
- Establish and modify reserves and generate payments
- Perform simplified and automated bill repricing based on multiple fee schedules

### **Manage Claims Data**

- Define access, reserve and payment authority by individual user or user group
- Analyze data for trends in policy/claim activity
- Implement organization-defined best practices
- Create standard and customized reports easily to provide underwriters, as well as senior management, with critical claims data
- Publish reports to management, customers and agents over the Web
- Import and export data to and from other databases
- Enable specialists to work a specific part of the claim
- Automatically merge Advanced Claims data into industry-standard or customer-specific forms
- Modify and update Advanced Claims easily through embedded Work Management and business processes rules engines.

### **CSC's Advanced Claims is Good for Business**

Claims management is by far the most complicated process in the insurance business. With the increasing competitiveness in the industry, insurance organizations are looking at reducing costs, and claims management is an obvious area to address. CSC's Advanced Claims offers organizations more efficiency, improved collaboration and communication, improved resolutions and a tighter control over expenses.

**For more information about CSC's Advanced Claims, call 800.345.7672 or e-mail [inforequests@csc.com](mailto:inforequests@csc.com).**

#### **About CSC**

*Computer Sciences Corporation, one of the world's leading consulting and IT services firms, helps clients in industry and government achieve strategic and operational results through the use of technology. The company's success is based on its culture of working collaboratively with clients to develop innovative technology strategies and solutions that address specific business challenges.*

*Having guided clients through every major wave of change in information technology since 1959, CSC combines the newest technologies with its capabilities in consulting, systems design and integration, IT and business process outsourcing, applications software, and Web and application hosting to meet the individual needs of global corporations and organizations.*

#### **About CSC in Financial Services**

*CSC distinguishes itself through its time-tested ability to plan, build and operate highly reliable, efficient and secure business and IT solutions for leading financial services firms around the world. To complement its capabilities in consulting, systems integration and outsourcing, CSC brings financial services industry knowledge and experience, a comprehensive portfolio of financial services application software and an extensive network of industry and technology partners. More than 10,000 CSC employees are dedicated to serving financial services clients, including more than 1,200 major banks, insurers, healthcare organizations, and investment management and securities firms.*

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