

CSC

# HOGAN'S

## ONLINE DELIVERY SYSTEM

### AT A GLANCE

Support Transactions from Multiple Channels

Integrate Communication Between Applications

Support Complete Transaction Management

Provide Teller, Branch and Company Totaling

Access Comprehensive Management Reporting

#### **Integrate Systems and Services to Support Multiple Channels**

Superior financial transaction delivery can greatly enhance your market share and profitability. How can you successfully manage large volumes of monetary transactions across different applications and platforms? How do you manage the end-to-end technology route of the transaction? What can superior transaction delivery do for your company?

The Hogan Systems® Online Delivery System (ODS) supports multiple channels for performing monetary transactions. It lets you integrate systems and services across geographic and departmental boundaries, from any source to any destination.

ODS allows your organization to quickly adapt existing transactions to changes in your delivery channels. It greatly reduces integration costs and complexity by standardizing all messages between systems. Once a transaction is in this standardized format, decisions regarding editing or criteria-checking are made within ODS prior to passing it to the application for further processing.

When the transaction returns from the application, ODS again formats the transaction as required for output to its destination(s).

ODS was designed to integrate online communications with your organization's applications. The typical transaction set includes deposits, withdrawals, payments, transfers, balance adjustments, credit/debit card authorizations and teller control functions such as sign-on and sign-off. Additionally, ODS has the ability to handle a variety of miscellaneous transactions such as money order and cashier's check sales, food stamps, utility payments and passbook print functions.

#### **Transaction Management**

- Captures transactions from the initiating device
- Processes transaction activities, such as database and logging facilities
- Identifies applications for interface with initiating device
- Applies the appropriate authorization criteria
- Determines the aid-to-teller processing that is to occur
- Performs teller totaling

#### **Transaction Processing**

- Includes input formatting and validation
- Allows transaction authorization
- Manages output processing



### **Notification Processing**

- Broadcasts messages

### **Transaction Posting**

- Processes transfers between accounts
- Verifies and posts on-us checks within deposit transactions
- Places an automatic account hold for each check amount
- Manages posting activities
- Handles real-time or memo posting, shadow file posting, future-dated transaction posting, sequential transaction posting and deferred posting

### **Teller, Branch and Company Totaling**

- Provides teller totaling by teller, branch and company
- Automates teller machine totaling by teller and company
- Performs totaling operations based on transaction definitions
- Delivers batch facilities to balance the totals accumulated online

### **Device Support**

- Full-function teller terminals
- Automated teller machines
- Audio devices
- Debit and credit card networks,
- Teller software (client-server, PC LAN and controller-based)
- Home banking software
- Call center software
- Intelligent voice response systems
- Non-3270 type devices

### **Application Interface Support**

- Interfaces with Hogan Systems and non-Hogan applications

**For more information about Hogan's Online Delivery System, call 800.345.7672 (+1.469.499.9981 if not in the U.S.) or e-mail [inforequests@csc.com](mailto:inforequests@csc.com).**

### **About CSC**

CSC, one of the world's leading consulting and IT services firms, helps clients in industry and government achieve strategic and operational results through the use of technology. The company's success is based on its culture of working collaboratively with clients to develop innovative technology strategies and solutions that address specific business challenges.

Having guided clients through every major wave of change in information technology since 1959, CSC combines the newest technologies with its capabilities in consulting, systems design and integration, IT and business process outsourcing, applications software, and Web and application hosting to meet the individual needs of global corporations and organizations.

### **About CSC in Financial Services**

CSC distinguishes itself through its time-tested ability to plan, build and operate highly reliable, efficient and secure business and IT solutions for leading financial services firms around the world. To complement its capabilities in consulting, systems integration and outsourcing, CSC brings financial services industry knowledge and experience, a comprehensive portfolio of financial services application software and an extensive network of industry and technology partners. More than 10,000 CSC employees are dedicated to serving financial services clients, including more than 1,200 major banks, insurers and investment management and securities firms.

