

TRAINING *CENTER OF EXCELLENCE*



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For over 25 years, the Training Center of Excellence has been meeting the needs of government and commercial clients to create and sustain human capabilities in the workspace. The Center assists organizations in maximizing the abilities of their people by assessing performance requirements and then leveraging leading practice methodologies and technologies to design, develop and implement effective solutions.

With more than 200 full-time professionals, the Center produces a full range of human performance solutions. At one end of the spectrum, it supports senior executives in developing strategies and solutions that keep the workforce trained and aligned with the goals of their organizations. At the other end, the Center develops and integrates the components required to make these strategies work.

Additionally, the Center produces components of solutions including: learning and knowledge management systems, portals, traditional and Web-based training, expert tools, simulations and various analysis and modeling products. Center facilities include an audio studio, classrooms, research labs, audiovisual conference rooms, and a Special Compartmented Information Facility (SCIF) for classified projects.

CSC's Centers of Excellence help clients explore state-of-the-art solutions with minimum up-front investment, leveraging CSC's top talent to maximize innovation and results. Each Center has a designated facility and staff who demonstrate and deliver solutions and evaluate products, methodologies and concepts.

CAPABILITIES

- Human performance support strategies for the enterprise
- Knowledge management and training solution integration
- Portal development
- Traditional, Web-based and blended training product development
- Human Performance Technology solutions
- Full spectrum of training expertise and capabilities
- Rapid and collaborative Web-based production and review
- Global teaming capability

The Center was one of the first ISO 9001:2000 certified custom training product organizations in the world. Its Content Management System, Utopia 2000, is a Web-based content authoring and conversion system that enables developers and subject matter experts to work together remotely, using only a Web browser, to produce training that conforms to the Sharable Content Object Reference Model (SCORM) and complies with Section 508 of the U.S. Rehabilitation Act.

The Center's Collaborative Document Development System provides a consistent, standardized methodology for program document development and review. It is a suite of software and business applications that enables organizations to develop and deliver critical information rapidly using the Collaborative Writing Environment, a Web-based collaborative enterprise application. The Center also has a state-of-the-art document conversion facility, providing conversion services for technical manuals, catalogs, administrative documents, training manuals, training courseware, photographs, maps, graphical materials and advertising materials.

MULTIMEDIA CENTER OF EXCELLENCE

The Training Center of Excellence includes the MultiMedia Center of Excellence in Moorestown, New Jersey. This facility transforms training concepts into engaging multimedia pieces that make learning more effective.

The MultiMedia Center of Excellence's offerings include:

- Multimedia Digital Asset Management Systems
- Multimedia-enabled conference, briefing center and boardroom design and implementation
- Broadcast and multimedia studio design and Webcasting applications and services
- Boardroom and desktop video conferencing and distance learning
- Multimedia briefing, knowledge and training libraries
- Interactive streaming media content acquisition, development and management
- Automated multimedia security and surveillance acquisition systems
- Interactive e-commerce Web sites
- Multimedia storyboarding, content design and production, including interactive VR
- Interactive CD/DVD design and production
- Interactive consumer product presentations
- Optional high-availability content delivery services provided by Akamai Technologies, Inc., a CSC Alliance Partner