



Life Insurance, Annuities and Pensions

A CSC CENTER OF EXCELLENCE

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CSC's Centers of Excellence enable exploration and testing of state-of-the-art solutions with minimum up-front investment and maximum innovation and results. Each Center has specialized staff who work from a dedicated facility equipped with a laboratory for demonstrating and delivering client solutions and evaluating and testing products, methodologies and concepts.

CSC's Life Insurance, Annuities and Pensions Center of Excellence delivers a full array of business and technology solutions to life insurers and providers of annuities and pensions globally. The Center draws on a unique blend of deep industry knowledge, business process and IT expertise, intellectual property and robust operational capabilities to craft solutions that deliver breakthrough business results to over 70 percent of the world's top insurers.

The Center offers the world's leading portfolio of software to manage product and policy, and is used by more than 500 insurers across the Americas, Europe and Asia. The portfolio includes complete administration systems, as well as individual components for specific business areas such as distribution management and product development. The Center's application software works independently as components inside the CSC e4 enterprise architecture as well as within fully integrated systems that extend, enhance and evolve clients' legacy systems. The Center's Indore, India development hub recently achieved Capability Maturity Model (CMM) Level 5 certification, the Software Engineering Institute's highest rating.

The Center is the life insurance, annuity and pension industry's largest business process outsourcing provider for administration of individual life insurance, annuity and pension policies (term, whole, universal and variable). By combining the latest technology with a global sourcing model and large-scale insurance and technology competence, the Center is able to achieve previously unattainable levels of business efficiency and customer service.

Capabilities

- **Insurance Application Software**

- FUTUREFirst and GraphTalk AIA
- VANTAGE-ONE and Cyberlife
- LIFE/400 and LIFE/Asia
- CLOAS and CAPSIL
- VP/MS
- Performance Plus
- NbAccelerator, csAccelerator and ClaimsAccelerator
- SICS/nt Life

- **Business Process Outsourcing**

- More than three million policies under management worldwide
- More than 1,300 CSC staff in nine processing centers worldwide
- Outsourcing support for more than 30 clients



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Key Features of the Center:

- One-stop shop for insurance outsourcing and technology needs
- Highly competitive pricing achieved through scale, technology and global sourcing
- Industry-leading development, implementation and deployment methods to deliver at lower risk
- Massive global staff base including thousands of staff recruited from the insurance rather than the technology industry
- Hundreds of life and pension customers around the world with extensive references in every solution area
- Extensive portfolio of proven software able to adapt to every insurance environment

Resources

More than 2,500 industry experts in 10 locations worldwide provide strategy consulting, systems integration, systems conversion and implementation services. The Center offers a comprehensive portfolio of function-rich software, business process outsourcing services, and IT outsourcing solutions. Over 80 percent of the Center's staff hold professional designations such as Fellow of the Life Management Institute.