

Manage, support and care for your healthcare workforce



Why you?

The acute care, aged care and community services healthcare worker's satisfaction affects service quality and patient outcomes.



Why You? Challenges and Priorities.

Hospitals and health service delivery organizations face a complex balancing act in ensuring that the right mix of sufficiently capable clinical, operational and administrative resources are available to deliver healthcare services while meeting needs of individuals and achieving organizational goals.

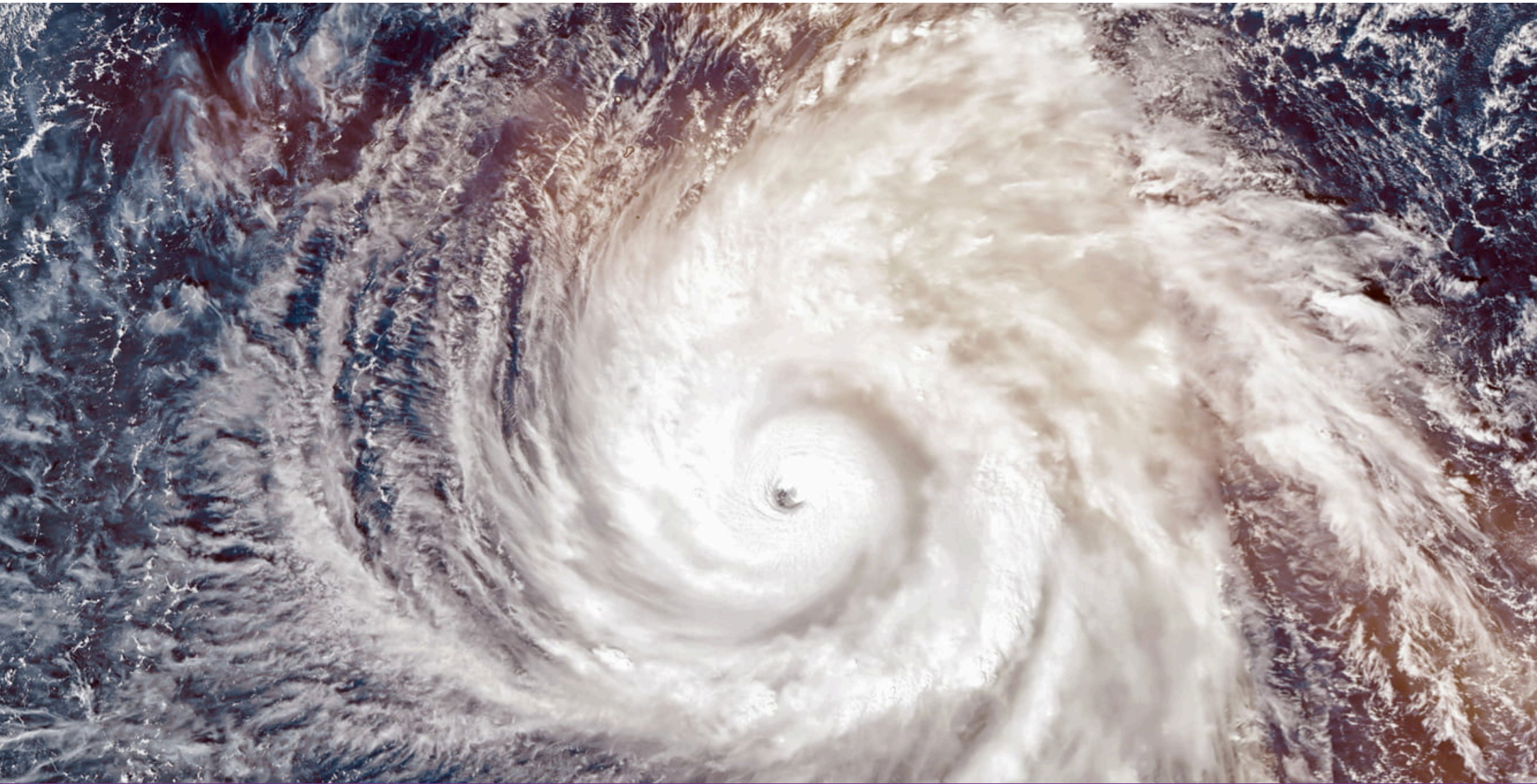
ICT budgets are often focused on patient-facing core healthcare and front-end clinical solutions rather than back-office business solutions - now is the time to focus on the resources that hold this industry together.

Challenges being faced in the area of Healthcare Workforce Management include:

- Ensuring there is a sufficient workforce for current and future demands
- Attracting, recruiting and onboarding new workforce members
- Ensuring staff performance meets compliance requirements
- Ensuring employee skills meet competency standards
- Understanding the workforce capability and skill set
- Developing workforce strategies and plans
- Protecting and supporting the workforce
- Engaging, motivating and retaining staff
- Facilitating workforce development

We can no longer look at this "some day", the time to think about these things is now... .





Why now?

Over and above already challenging seasonal workloads, additional periods of peak demand could be caused by national emergencies, natural disasters, significant accidents or global incidents.

Why now? Creating advantages from challenges.

With various challenges facing healthcare providers, they are often stretched by demands on the workforce, critical medical supplies and equipment. Impacts on the healthcare industry present risks to the sustainability of the workforce, and therefore the safety and scalability of service delivery, and the quality of patient outcomes.

Disruptions to the industry have created a catalyst for change.

There is a need to plan for and design flexible, dynamic systems to be more adaptable in managing day to day operations as well as unforeseen events or manage resurgence. Organizational and workforce management tools to support productivity, scalability, communication, collaboration, and workforce mental health must be a priority.

Relevant workforce capability and scalable service capacity are key industry drivers. Within the healthcare environment we need to strengthen the focus on supporting and protecting the workforce and finding the delicate balance between business imperatives and employee morale, while maintaining patient outcomes.

Healthcare providers require now, more than ever, the very best employee management and workforce engagement tools to ensure critical decisions can be made and service delivery can be planned and executed.



“it’s about being able to cope, no matter what challenges arise ...”





Why this?

DXC Workforce Suite for Healthcare targets critical business needs in acute care, aged care and community services.

DXC Workforce Suite for Healthcare

DXC Workforce Suite for Healthcare is at the forefront in addressing critical healthcare provider business needs. The solution is focused on providing healthcare organizations with the tools to manage, support and care for their employees professionally, personally and psychologically, whilst increasing engagement and performance, maintaining competencies, and supporting the management of service delivery, risk and compliance.

DXC Workforce Suite for Healthcare with SAP® solutions is made up of a suite of SAP workforce and related solutions combined with DXC IP, broken into incremental modules for delivery and benefits. Where possible, modules incorporate industry-specific content and are region-configurable and can integrate with almost any enterprise resource planning/human resources (ERP/HR) system.

Benefits

- Increased visibility and decision support
- Increased workforce performance and morale
- Increased workforce engagement and job satisfaction
- Increased workforce performance and morale

The DXC Workforce Suite for Healthcare can be staged to deliver benefits incrementally through individual, integrated solution modules.





Why us?

DXC Technology is the only partner that has this industry-specific content in SAP solutions, complemented by DXC IP based on user-centered design.

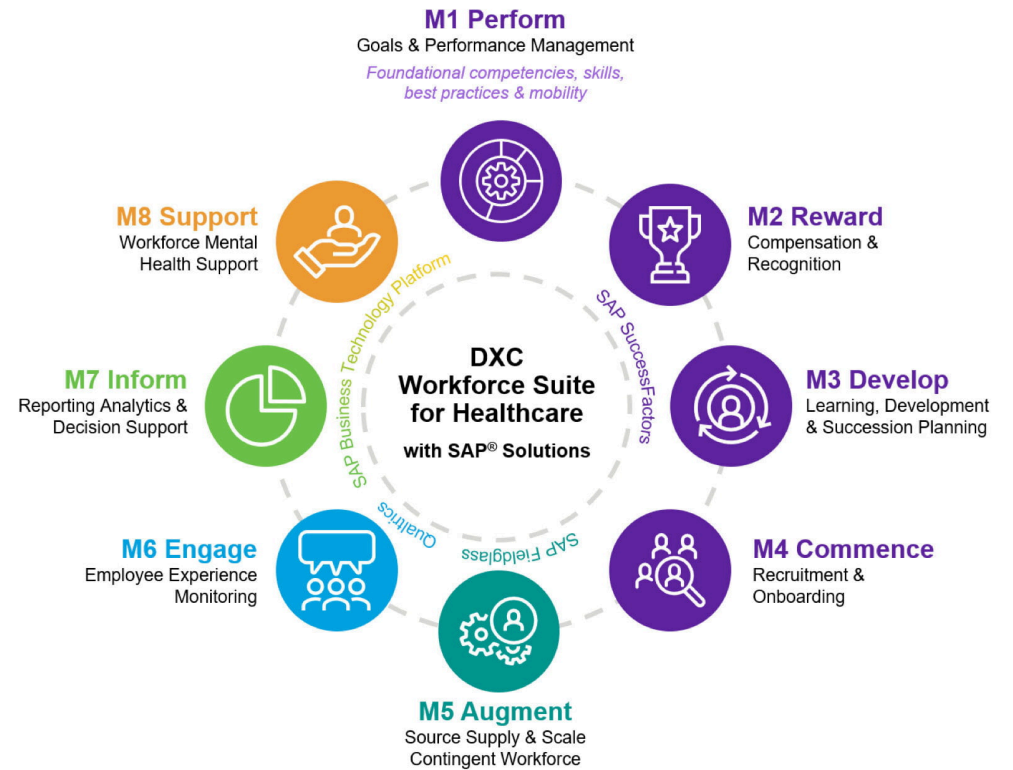
Why DXC? We build, deliver and support.

DXC Workforce Suite for Healthcare aligns with DXC's focus on the health of their customers, as well as their healthcare customers, and fostering employee wellness to become a core business process.

DXC is a multi-award winning SAP platinum partner with a breadth of experience that enables DXC to quickly identify and focus on the highest priority initiatives for clients. Based on the experience and expertise of 9,000 SAP consultants, DXC takes a unique approach to SAP solutioning, focusing on helping healthcare organizations deliver an engaging experience that benefits their business, employees and ultimately their patients.

... don't just ask us, ask the many organizations with whom we have long standing partnerships with.

SAP focus for DXC Technology for Healthcare



Contact DXC Technology today to discuss how we can assist in managing, supporting and caring for your healthcare workforce.

